

Consultation on the Provision of Wheelchair Accessible Hackney Carriages (Taxis)

Section 1

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly disagree	Don't know
There are not enough taxis available in Bromsgrove that are wheelchair accessible vehicles	5	0	0	0	0	2
I find wheelchair accessible vehicles difficult to access and prefer traditional "saloon" style vehicles.	0	1	1	0	3	1

Section 2

Do you use a wheelchair or care for someone who does?

YES	6	NO	1
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If you have answered "NO" please ignore section 3 and move on to Section 4

Section 3 – Questions for wheelchair users or those who act as a carer for a wheelchair user

If you use a wheelchair or care for someone who does, please answer the following questions:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly disagree	Don't know
I or the person I care for, prefers to be transported in a taxi whilst remaining seated in my/their wheelchair	5	0	1	0	0	0
I always pre-book a taxi so that I know I can find a vehicle that allows me or the person I care for, to be transported whilst remaining seated in my/their wheelchair	6	0	0	0	0	0
I am put off from trying to hire a taxi from a taxi rank in the Bromsgrove District as I am unlikely to find a vehicle that allows me or the person I care for to be transported in the way that I/they would prefer to be transported.	4	1	0	0	1	0

	All the time	Most of the time	Frequently	Occasionally	Once	Never
I have attempted to hire a taxi from a taxi rank in the Bromsgrove District but failed to find a vehicle that allows me or the person I care for to be transported in the way I / they would prefer to be transported.	1	1	1	0	1	2

Section 4 – Other Comments Received

You find that you pay more than someone else for a taxi.

I actually have only heard of 2. Charges seem higher if you have a wheelchair, especially a motorised one.

It would be good to have wheelchair accessible taxis – otherwise disabled people always have to think in advance and make sure a vehicle is ordered for their trips out. Sometimes that is not always possible.

My husband rarely uses taxis as we prefer to use BURT wherever possible which provides an excellent service. We would like to see this service extended with further funding from BDC.

As a parish councillor (Lickey and Blackwell PC) I have never received a complaint about the lack of WAV taxis but it may be that I am not the most appropriate member to complain to.

I have Charcot-Marie-Tooth disease, a peripheral neuropathy which severely limits the use of my arms and legs. I am unable to walk and have restricted movements in my arms meaning I am totally reliant on my power wheelchair for mobility. I can no longer drive myself at all, and gave up my Motability vehicle some three years ago.

I live alone and strive to retain as much independence as I can. Currently there is only one accessible taxi in Bromsgrove operated by a self-employed owner driver. There are other firms in Droitwich (Blue Door) and Redditch (Mr Taxi) which offer such a service but both charge premiums as they need to cover the additional distances to pick up in Bromsgrove.

This means that there are often times when I am unable to participate in social activities at times which are unsociable but not unreasonable, without incurring prohibitive additional costs even if the taxis are available. For example; I am a regular patron of the Artrix theatre in Bromsgrove.

Between February and April 2016 I have tickets to attend six different shows all of which will finish between 10pm and 11pm. I have managed to book taxis to the venue at a cost of £6.00 per journey from my home in to the venue, but this is usually the last journey of the day for that Bromsgrove based sole operator. To book a return journey would cost between £15 & £18 from operators based outside Bromsgrove. This results in me having to make my way home alone in my power chair at the mercy of the weather.

I have never been able to access an appropriate taxi from the main taxi rank; and often have to rely on arranging trips to fit in with the one taxi that may be available rather than arranging transport to suit my needs as most taxi users can do most of the time.

Given the current ability for the adaptation of vehicles to be made relatively easy in many types of larger vehicles it would not seem unreasonable to demand that any company which offers taxi's capable of taking five or more passengers in one journey (i.e. people carrier type vehicles) should have to provide valid reasons why such a vehicle cannot be converted to serve the requirements of wheelchair users. This should go some way to at least recognising the needs of wheelchair users in the district.

Section 5 – Equalities Monitoring Data

Do you consider yourself to have a disability?

Yes	5
No	2
Prefer not to say	0

What is your gender?

Male	2
Female	5
Other	0
Prefer not to say	0

How old are you?

0 – 16	0
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16 – 24	0
25 – 29	1
30 – 34	0
35 – 39	0
40 – 44	0
45 – 49	0
50 – 54	1
55 – 59	0
60 – 64	0
65 +	5
Prefer not to say	0

How would you describe your ethnicity?

White	English	6
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	Welsh	0
	Scottish	0
	Northern Irish	0
	Irish	0
	Gypsy / Traveller	0
	Other white background	0

Mixed/multiple ethnic groups	White and Black Caribbean	0
	White and Black African	0
	White and Asian	0
	Any other mixed background	0

Asian / Asian British	Indian	0
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	Pakistani	0
	Bangladeshi	0
	Chinese	0
	Any other Asian background	0

Black/ African/ Caribbean/ Black British	African	0
	Caribbean	0
	Any other Black / African / Caribbean background	0
	Black British	0

Other ethnic groups	Arab	0
	Any other ethnic group	0

Prefer not to say	Prefer not to say	1
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